

Terms & Conditions

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These Terms and Conditions ("Terms") govern your access to and use of the Dabi.World web-based platform ("Platform") including AI Menu, digital menus and loyalty features, and your participation in any games, promotional activities, or prize redemptions made available through the Platform. By accessing or using the Platform, you ("User", "you") acknowledge that you have read, understood, and agree to be bound by these Terms. If you do not agree to these Terms, you must not access or use the Platform.

1. Nature of the Platform (Licensed / Authorised Activity)

Dabi.World is a web-based platform operated by Dabi Technologies LLC ("Dabi.World"), contact email sales@dabi.world. It provides AI Menu, digital menu, loyalty and optional promotional services to participating venues and their customers in locations where those services are lawfully available.

Prizes offered in connection with gameplay are non-cash, non-transferable promotional items supplied and fulfilled solely by the venue. Dabi.World does not supply, sell, or redeem prizes and is not responsible for prize fulfilment.

Dabi.World and participating venues must comply with the laws applicable to their respective activities. Each venue is responsible for the local licences and approvals required for its goods, services and promotions. Game, prize and bundle provisions below apply only where those features are enabled.

Required consumer notices and translations will be provided in the languages required by applicable law. English is the default language of these Terms unless otherwise agreed or required by law. No language-precedence rule overrides a mandatory local protection.

2. Payments and Refunds

Free-to-play Access

Participation in Dabi.World is provided free of charge. No purchase or payment is required to access or play any digital games. Where achieved, the User may receive the non-cash prize associated with the User's final prize tier, subject to these Terms.

Bundle Prize Purchases and Refunds

Where a User wins a bundle prize, the User may be offered the option to purchase the associated bundle of venue items (the "Bundle") from the participating venue. Any such purchase is a separate commercial transaction for goods and/or services provided by the venue.

Once a Bundle purchase has been successfully completed, it is final and non-refundable, except where required under applicable law or where the redemption code, voucher, or mechanism provided by Dabi.World fails to function due to a verified technical fault attributable to Dabi.World's systems.

If a valid Bundle redemption code does not work for technical reasons originating from Dabi.World, the User will be entitled, at Dabi.World's discretion and where required by law, to either:

(a) A replacement code or restoration of the Bundle entitlement; or (b) A refund of the amount paid for the Bundle if the issue cannot be reasonably resolved within a commercially reasonable time.

No refund or compensation will be provided in circumstances including, but not limited to:

(i) The User changes their mind after purchase; (ii) The User fails to redeem the Bundle within the validity period; (iii) Venue-specific conditions (e.g., availability, operating hours, capacity limits) prevent immediate use where the Bundle remains valid; (iv) User-side issues such as device problems, loss of code, or inability to present the code at the venue; or (v) Situations where the venue lawfully refuses service (e.g., intoxication, age restrictions, safety concerns). Nothing in this clause limits any statutory consumer rights under applicable law.

Where a User elects to purchase a Bundle, Dabi.World acts solely as a digital payment collection agent on behalf of the participating venue. Dabi.World does not assume liability for the quality, safety, or delivery of the underlying goods, which remain solely the responsibility of the venue.

Dabi.World does not take ownership, title, or possession of any food, beverage, or service included in the Bundle and does not act as the supplier of such goods. All goods and services remain the sole responsibility of the venue.

Funds collected from Bundle purchases are held temporarily for settlement purposes and are transferred to the venue in accordance with agreed settlement cycles.

Users are responsible for ensuring they have legal capacity under applicable law to enter into any paid transaction through the Platform. Dabi.World does not independently verify contractual capacity and relies on payment processors and card issuers to enforce age-related restrictions. Users under the age of 18 should seek parental or guardian supervision before entering into paid transactions.

Technical Verification Process

In the event of an access issue, Dabi.World will assess server logs, system diagnostics, and transaction records to determine whether a technical fault originated from Dabi.World's systems. Remedial measures will be provided only where a Dabi.World- originating issue is confirmed.

Compliance Statement

This clause is subject to applicable consumer protection law and principles of fairness and good faith. No provision excludes or limits a statutory right or remedy that cannot lawfully be excluded.

3. Age and Alcohol-Related Compliance

Minimum Age Requirement

Dabi.World does not collect or verify the age of Users at the point of gameplay. Participation in non-cash promotional gameplay is open to all Users.

Any prize involving alcohol or other regulated goods is subject to age verification by the licensed venue at the point of redemption. The venue retains sole responsibility for ensuring compliance with applicable licensing laws and may refuse service where required.

Dabi.World bears no responsibility for verifying age in connection with venue-level regulated products.

Users must meet the minimum legal age and any other eligibility requirements applicable where an alcoholic prize is supplied or redeemed. Dabi.World does not provide, sell or serve alcohol; any permitted alcoholic prize is an entitlement redeemable only at an appropriately licensed venue.

Venue Licensing and Legal Obligations

Alcohol may be served only by venues authorised under the laws applicable at the place of supply. The venue is responsible for:

Verifying the User's age and identity before serving any alcoholic beverage; Refusing service to intoxicated or impaired individuals; Ensuring compliance with responsible- service requirements and all applicable local alcohol regulations; Assessing whether alcohol may legally and safely be served to a particular User.

Venue Discretion to Refuse Service

The venue has the legal right and obligation to refuse service where required by law, including circumstances involving underage Users, intoxication, safety risks, improper conduct, or violations of local licensing conditions. Dabi.World has no authority to challenge, override, or influence any lawful refusal made by venue staff.

Effect of Refusal on Prizes

Where a venue lawfully refuses to serve alcohol in accordance with its licensing obligations, the corresponding prize shall be deemed forfeited. In such cases, Dabi.World shall not be required to provide an alternative prize, compensation, or refund, except where otherwise required under applicable consumer-protection law.

Compliance Statement

This clause is subject to applicable local licensing, age-verification, responsible-service and consumer protection laws. Nothing permits the supply or promotion of alcohol or other regulated goods where prohibited.

4. Prize Redemption

Nature of Prizes

Prizes awarded through Dabi.World are non-cash, non-transferable promotional entitlements issued and fulfilled solely by the participating venue. These may include drink, food, service, or other venue-specific benefits. Each Prize functions only as a venue-redeemable voucher and may be claimed exclusively at the same licensed venue where the gameplay occurred.

Prizes are promotional entitlements redeemable solely at the issuing venue and do not have standalone cash value. Prizes cannot be redeemed outside the issuing venue and expire in accordance with the venue's promotional policy or at the end of the User's visit, unless otherwise stated.

Redemption Conditions and Venue Limitation

Redemption is subject to all applicable laws, regulations, and venue-licensing requirements (including law, public policy, safety, and alcohol-service regulations where applicable).

Each prize or promotional entitlement may be subject to a validity period specified at the time of award. Expired prizes cannot be redeemed unless otherwise required under applicable consumer-protection law. Venues reserve the right to modify or discontinue specific promotions, provided that any prize already validly issued remains redeemable within its stated validity period.

Venue's Right to Refuse Redemption

The licensed venue may lawfully refuse to redeem a prize if redemption would conflict with regulatory compliance, safety requirements, venue policy, licensing restrictions, intoxication considerations, or age-verification requirements.

In such cases, where the refusal is lawful and in compliance with applicable regulations, the prize will be deemed forfeited, and no refund or alternative compensation shall be payable by Dabi.World or the venue, unless otherwise required under applicable consumer-protection laws. This does not affect any mandatory rights under applicable consumer protection law.

Transparency & Consumer Rights

All terms, conditions and limitations relevant to prize redemption (including but not limited to non-cash nature, venue limitation, timing, non-transferability, forfeiture) must be clearly disclosed to the User before their participation in any gameplay or acceptance of any prize.

Nothing in these Terms waives any entitlement or protection that cannot lawfully be excluded under applicable consumer protection law.

Regulatory Compliance Statement

Redemption of any prize is subject to compliance with all relevant laws, including licensing requirements of the venue (especially for alcohol or regulated goods/services), age-verification laws, public-order regulations, and safety obligations.

Dabi.World and the User acknowledge that the venue, and not Dabi.World, bears primary responsibility for compliance with such laws when redeeming any prize.

5. Venue Responsibility for Food, Beverage, and Safety

The venue is solely responsible for the preparation, handling, hygiene, and overall quality of all food and beverages served on its premises, including the disclosure and management of allergens and any other safety considerations. It is also exclusively responsible for the lawful service of alcohol, the monitoring of intoxication levels, compliance with all local licensing conditions, and the maintenance of a safe environment for guests. Any incidents, injuries, or harm arising from the consumption of food or beverages, from intoxication, or from conditions within the venue fall within the venue's legal duties under applicable food-safety, consumer-protection, and alcohol-licensing laws. Dabi.World does not prepare, supply, sell, or serve food, beverages, or alcohol and therefore bears no liability for food poisoning, allergic reactions, contamination, alcohol-related harm, over-intoxication, injuries occurring at the venue, or any issues arising from venue staff conduct, negligence, or non-compliance with regulatory obligations. Dabi.World's responsibility is limited solely to ensuring that its Website and game mechanism operate as described and in accordance with applicable consumer-protection requirements.

6. Personal Data Collection and Sharing

Dabi.World collects and processes personal data in accordance with applicable data protection laws. In order to operate the Website and enable lawful prize redemption, Dabi.World may collect the User's full name, contact details, device identifiers, and gameplay-related information, and may process this data only to the extent necessary for legal and regulatory compliance, authentication, fraud prevention, customer support, and

ensuring the secure operation of the Website. Where required by applicable law, age verification may be conducted by the licensed venue at the point of redemption. Dabi.World does not collect the date of birth at the gameplay stage.

Dabi.World may share the minimum amount of personal data required with the relevant venue solely for the purposes of verifying a User's eligibility to redeem a prize, fulfilling responsible-service obligations relating to alcoholic beverages, and preventing fraud, harassment, duplicate accounts, or other misuse of the service. The venue is not permitted to use the User's personal data for marketing or any other secondary purpose unless the User has provided explicit, opt-in consent, which may be withdrawn at any time. Dabi.World remains responsible for ensuring that any venue receiving personal data processes it in accordance with applicable data-protection obligations, and nothing in these Terms limits or restricts the User's statutory rights under applicable Data Protection Laws, including the rights to access, correct, delete, or object to the processing of their personal data.

Dabi.World may generate and use anonymized, aggregated statistical data derived from gameplay and redemption activity for analytics, performance reporting, business development, and commercial partnership purposes. Such aggregated data will not identify individual Users and will be processed in compliance with applicable data-protection laws.

Dabi.World may periodically offer promotional vouchers, discounts, credits, or rewards to Users who voluntarily register through designated registration forms. Participation is optional.

To receive such promotional offers, Users may be required to:

- Provide their full name;
- Provide a valid mobile telephone number;
- Successfully complete SMS or WhatsApp OTP verification;
- Agree to any applicable promotional conditions.

Promotional vouchers: • Have no cash value; • Are non-transferable; • May be subject to venue-specific conditions; • May expire; • May be limited to specific dates, times, products, or redemption conditions.

Dabi.World reserves the right to refuse, suspend, revoke, invalidate, or cancel any promotional voucher, reward, discount, credit, or incentive where it reasonably believes that:

- (a) a User has created multiple registrations for the same promotion;
- (b) false, misleading, or inaccurate information has been provided;
- (c) automated systems, bots, scripts, or other artificial means have been used;
- (d) the promotion has been abused or manipulated; or
- (e) any attempt has been made to circumvent promotional limits, eligibility requirements, redemption restrictions, or campaign rules.

Dabi.World's determination regarding promotional abuse shall be final, acting reasonably and in good faith.

Dabi.World may periodically conduct customer acquisition campaigns, promotional voucher campaigns, loyalty campaigns, and marketing registration campaigns designed to provide promotional rewards or incentives to Users.

7. Marketing Communications

Dabi.World may, with the User's explicit prior consent, send marketing communications to the User either directly or on behalf of the specific venue at which they played the game. Such marketing communications may include information about promotions, events, offers or updates related to Dabi.World or the relevant venue. Consent to receive marketing communications is generally optional and is not required to use the Platform, play games, or redeem prizes. However, certain promotional campaigns, vouchers, rewards, or incentives may be

offered only to Users who voluntarily elect to participate and provide the required marketing consent as part of that specific promotion. The User acknowledges that they may give, withhold or withdraw such consent at any time.

If the User consents, Dabi.World may share the minimal personal data strictly necessary with the venue for the sole purpose of facilitating marketing communications by that venue; the venue may not use the User's personal data for any other purpose (including further sharing) unless the User provides a separate, explicit consent. For any marketing communication (via email, SMS, telephone, WhatsApp, push-notification or other channels), the venue will clearly identify the sender and provide an easy, accessible mechanism for the User to opt out or withdraw consent at any time.

Processing of personal data for marketing purposes shall at all times comply with applicable Data Protection Laws, including all relevant data-subject rights and obligations, and shall not prejudice any rights the User has under applicable law.

Where a User provides explicit consent, Dabi.World may contact the User using SMS, WhatsApp, email, telephone, push notifications, or other communication methods regarding promotions, offers, product updates, venue campaigns, and marketing activities. Users may withdraw consent at any time.

8. Technical Limitations and Disclaimers

Prize validity under the Website is determined based on the final on-screen confirmation issued by Dabi.World's systems; however, Dabi.World does not guarantee uninterrupted access or continuous, fault-free operation of the Website under all circumstances.

The User acknowledges that the proper functioning of the platform requires a stable internet connection, sufficient battery charge, and a compatible, functioning device. Dabi.World will not be liable for failures attributable solely to the User's device, battery, internet connection, venue network, or other factors outside Dabi.World's control. The User agrees to use the Website under reasonable conditions and to ensure device and network readiness; nothing in this Clause intends to waive Dabi.World's obligations under applicable consumer protection law or applicable civil law with respect to delivering the services for which the User paid.

The outcome of any promotional activity on the Platform is determined by a pre-configured digital probability model established prior to gameplay. Dabi.World reserves the right to modify probability configurations for different venues or promotional campaigns, provided that such configurations are set prior to User participation and are not dynamically altered during active gameplay sessions.

9. Prohibited Conduct and Enforcement

Users must not cheat, hack, manipulate gameplay, exploit software vulnerabilities, use automated tools, create duplicate or false accounts, provide incorrect identity information, or engage in any behaviour intended to gain an unfair advantage. Users must also refrain from coaching others to cheat, interfering with normal functioning of the Website, or harassing or attempting to coerce venue staff in connection with prize redemption.

Any conduct that constitutes misuse, fraud, harassment, or a breach of these Terms may result in proportionate enforcement measures, which may include suspension or permanent banning of the User's account, immediate forfeiture of any prize, or blocking the User from future access to the Website. Dabi.World may also notify the venue or relevant authorities where fraudulent, abusive, or unlawful activity is identified. No refund or compensation will be issued in circumstances where penalties are applied due to User misconduct, and such enforcement shall not prejudice any additional remedies available to Dabi.World under applicable law.

Dabi.World reserves the right to suspend or refuse any transaction or account where suspicious activity, fraud, money laundering concerns, payment disputes, chargebacks, or abuse of promotional mechanisms are detected. Dabi.World may require additional identity verification where reasonably necessary for compliance or fraud-prevention purposes.

10. Venue Subscription Services

Venue plans, prices, currencies and billing frequencies are disclosed before agreement. Standard new venue signup includes a 14-day free trial with a valid card required through Stripe Checkout. No subscription fee is charged during the trial. Unless cancelled before the trial ends, the selected plan renews monthly at the disclosed price. Cancel at any time by contacting sales@dabi.world; cancellation prevents future renewals and normally takes effect at the end of the current paid period. The Commercial Agreement and Refund & Cancellation Policy apply.

Refunds are not generally provided once a subscription period has commenced.

However, Dabi.World may, at its sole discretion, provide a partial or full refund where:

- the subscribed services were not delivered;
- a verified technical failure prevented use of the service;
- applicable law requires a refund.

Nothing in these Terms obligates Dabi.World to charge any venue for access to the Platform. Dabi.World may, at its sole discretion, provide services free of charge, provide discounts, waive subscription fees, or continue supporting selected venues without payment.

11. Liability Allocation

To the extent permitted under applicable law, Dabi.World is not responsible for any decisions made by the venue regarding alcohol service, intoxication assessment, age verification, entry policies, or safety matters, nor for any issues related to food or beverage quality, allergens, hygiene, intoxication, or any incidents or harm arising from venue operations, staff conduct, or venue regulatory compliance. Dabi.World similarly bears no liability for the loss of a prize where a venue lawfully refuses service or redemption in accordance with licensing requirements, safety considerations, or venue policy, or where losses arise from the User's own misconduct, negligence, or breach of these Terms. Dabi.World's responsibility is limited to ensuring that the Website and its game mechanism operate as described and to addressing verified technical faults that originate from Dabi.World's systems. Nothing in this Clause shall be interpreted as limiting or waiving any statutory rights granted to Users under applicable consumer protection law or any mandatory provisions of applicable legislation.

12. Governing Law and Dispute Resolution

For business subscriptions, governing law and dispute resolution are determined by the Commercial Agreement. For other use, applicable law and court jurisdiction are determined under the relevant conflict-of-laws and jurisdiction rules. You retain all mandatory protections and access to competent courts and regulators, including any rights available in your country of habitual residence. Arbitration applies only if separately and validly agreed.

13. Force Majeure

Dabi.World shall not be liable for any delay, suspension, or failure in performance resulting from events beyond its reasonable control, including but not limited to government action, regulatory changes, internet outages, power failures, natural disasters, public health emergencies, third-party payment processor interruptions, or venue closures. This includes venue closures or regulatory suspension of venue licences.

14. Amendment of Terms

Dabi.World may amend or update these Terms when necessary to reflect changes in law, technical requirements, or business operations. Users will be notified of any amendments through the Website or by other reasonable means, and such amendments will take effect once published. Continued use of the Website after the amended Terms have been made available constitutes the User's acceptance of those changes, without prejudice to any statutory rights granted under applicable law.

15. Contact Information

Contact Dabi.World at sales@dabi.world for enquiries, support, privacy requests or complaints. We respond in accordance with applicable legal requirements. You may request the current address for formal service or use the address stated on your applicable invoice or written order.